

## Shipping Policy for Skyline Online Store

For questions regarding our Shipping Policy or our website in general, please contact us by email or phone as listed below.

**Our Contact Information is:**

Skyline Southeast, Inc.  
5790 Shiloh Road, Suite 100  
Alpharetta, GA 30005

(877) 442-3270

[custserv@skylinesoutheast.com](mailto:custserv@skylinesoutheast.com)

We offer the following FedEx shipping options for most orders shipping to the US or US Territories. Options may vary depending on destination and items selected. Some items require additional shipping time; please refer to individual product pages for details.

- **Express Saver**  
Delivery to business by 4:30pm and to residences by 7:00pm in 3 business days. Monday through Friday service.
- **Priority**  
Next business day delivery by 10:30am to most US addresses; by 5:00pm in remote areas or Saturdays. Monday through Friday service.
- **Standard Overnight**  
Next business day delivery by 3:00pm to most US addresses; by 4:30pm to rural areas. Monday through Friday service.
- **2 day**  
Delivery to business by 4:30pm and to residences by 7:00pm in 2 business days. Monday through Friday service.
- **Ground**  
Delivery to business and to residences by the end of the business day in 1 - 5 business days for the contiguous US and 3 – 7 business days for Alaska and Hawaii. Monday through Friday service.

For shipments to Canada we offer:

- International Priority
- International Economy

Note that International and Canadian shipments may incur duties and taxes. Please be prepared to settle these charges with the Carrier at the time of the delivery.

You can get a shipping cost calculation by following these steps:

1. Make your product selections
2. Click on View Cart
3. On the right side of the page, enter your ship-to country and state, then press go.
4. All valid shipping methods and the associated shipping cost will be displayed.

You'll see estimated delivery times on each product page and at checkout.

Please be sure to provide a daytime phone number when you enter the shipping address, so the carrier can contact you if needed.

We ask that you always inspect your package for damage before signing for the delivery. If the package is damaged but the merchandise looks unaffected, note the damage on all delivery receipts before signing. If the package is damaged to an extent the merchandise may be damaged, please refuse delivery and call our Customer Service department at the number listed above.